H-1422.2

HOUSE BILL 1885

State of Washington 58th Legislature 2003 Regular Session

By Representatives Ruderman and Nixon

Read first time 02/13/2003. Referred to Committee on Technology, Telecommunications & Energy.

- 1 AN ACT Relating to commercial electronic mail; amending RCW
- 2 19.190.010 and 19.190.040; adding new sections to chapter 19.190 RCW
- 3 creating a new section; and prescribing penalties.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. Sec. 1. The legislature finds that the volume of 6 commercial electronic mail is growing, and the consumer protection 7 division of the attorney general's office reports an increasing number 8 of consumer complaints about commercial electronic mail. Interactive 9 computer service providers indicate that their systems sometimes cannot 10 handle the volume of commercial electronic mail being sent and that filtering systems fail to screen out unsolicited commercial electronic 11 mail messages when senders use a third party's internet domain name 12 13 without the third party's permission, or otherwise misrepresent the message's point of origin. 14 The legislature seeks to provide some 15 immediate relief to interactive computer service providers prohibiting the sending of commercial electronic mail messages that use 16 a third party's internet domain name without the third party's 17 permission, misrepresent the message's point of origin, or contain 18 19 untrue or misleading information in the subject line.

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Sec. 2. RCW 19.190.010 and 1999 c 289 s 1 are each amended to read 2 as follows:

The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.

- (1) "Assist the transmission" means actions taken by a person to provide substantial assistance or support which enables any person to formulate, compose, send, originate, initiate, or transmit a commercial electronic mail message when the person providing the assistance knows or consciously avoids knowing that the initiator of the commercial electronic mail message is engaged, or intends to engage, in any practice that violates the consumer protection act.
- (2) "Commercial electronic mail message" means an electronic mail message sent for the purpose of promoting real property, goods, or services for sale or lease. It does not mean an electronic mail message to which an interactive computer service provider has attached an advertisement in exchange for free use of an electronic mail account, when the sender has agreed to such an arrangement.
- (3) "Electronic mail" means an electronic message or computer file containing an image of a message that is transmitted between two or more computers or electronic terminals and includes messages that are transmitted within or between computer networks.
- (4) "Electronic mail address" means a destination, commonly expressed as a string of characters, to which electronic mail may be sent or delivered.
- ((\(\frac{4+}{4}\))) (5) "Established business relationship" means a prior or existing relationship formed by a voluntary communication between a person and the recipient with or without an exchange of consideration, on the basis of an inquiry, application, purchase, or use by the recipient regarding products or services offered by such person.
- (6) "Initiate the transmission" refers to the action by the original sender of an electronic mail message, not to the action by any intervening interactive computer service that may handle or retransmit the message, unless such intervening interactive computer service assists in the transmission of an electronic mail message when it knows, or consciously avoids knowing, that the person initiating the transmission is engaged, or intends to engage, in any act or practice that violates the consumer protection act.

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- (((5))) <u>(7)</u> "Interactive computer service" means any information service, system, or access software provider that <u>is an intermediary in sending or receiving electronic mail and provides to end users of electronic mail services the ability to send or receive electronic <u>mail</u>, or provides or enables computer access by multiple users to a computer server, including specifically a service or system that provides access to the internet and such systems operated or services offered by libraries or educational institutions.</u>
- (((6))) <u>(8)</u> "Internet domain name" refers to a globally unique, hierarchical reference to an internet host or service, assigned through centralized internet naming authorities, comprising a series of character strings separated by periods, with the right-most string specifying the top of the hierarchy.
- $((\frac{7}{}))$ <u>(9)</u> "Person" means a person, corporation, partnership, or association.
- 16 (10) "Unsolicited commercial electronic mail message" means an
 17 electronic mail message sent without the consent of the recipient, by
 18 a person with whom the recipient does not have an established business
 19 relationship. Unsolicited commercial electronic messages do not
 20 include electronic mail where the sender is a person using electronic
 21 mail to communicate:
 - (a) Exclusively with members; or

- 23 (b) With its employees or contractors, or both.
- 24 Sec. 3. RCW 19.190.040 and 1998 c 149 s 5 are each amended to read 25 as follows:
 - (1) Damages to the recipient of a commercial electronic mail message sent in violation of ((this chapter)) RCW 19.190.020 are five hundred dollars, or actual damages, whichever is greater.
- 29 (2) Damages to an interactive computer service resulting from a 30 violation of ((this chapter)) RCW 19.190.020 are one thousand dollars, 31 or actual damages, whichever is greater.
 - (3) Damages to the recipient of an unsolicited commercial electronic mail message resulting from a violation of section 4 of this act are the greater of ten dollars for each unsolicited commercial electronic mail message received, or actual damages. Damages may not exceed twenty-five thousand dollars for each day that the recipient receives these messages.

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- 1 (4) Damages to an interactive computer service resulting from a
 2 violation of section 4 of this act are the greater of ten dollars for
 3 each unsolicited commercial electronic mail message transmitted through
 4 the interactive service company, actual damages, or twenty-five
 5 thousand dollars per day, whichever is greater.
- 6 <u>NEW SECTION.</u> **Sec. 4.** A new section is added to chapter 19.190 RCW to read as follows:
- No person may initiate the transmission, conspire with another to 8 9 initiate the transmission, or assist the transmission of an unsolicited 10 commercial electronic mail message from a computer located 11 Washington state or to an electronic mail address that the sender 12 knows, or has reason to know, is held by a Washington state resident that fails to include "ADV:" as the first four characters in the 13 subject line or which fails to provide a mechanism allowing recipients 14 15 to easily and at no cost inform senders that they are Washington state 16 residents and remove themselves from the sender's electronic mail 17 address lists so that they are not included in future mailings.
- NEW SECTION. Sec. 5. A new section is added to chapter 19.190 RCW to read as follows:
 - No interactive computer service may be held liable for:
- 21 (1) Serving as an intermediary between the sender and recipient in 22 the transmission of a commercial electronic mail message sent in 23 violation of this chapter; or
- (2) Providing transmission over the interactive computer service's computer network or facilities of an unsolicited commercial electronic mail message sent in violation of this chapter.
- NEW SECTION. Sec. 6. A new section is added to chapter 19.190 RCW to read as follows:

At the request of any party to an action brought pursuant to this 30 chapter, the court may, in its discretion, conduct all legal 31 proceedings in such a way as to protect the secrecy and security of the 32 computer, computer network, computer data, computer program, and 33 computer software involved to prevent possible recurrence of the same 34 or a similar act by another person and to protect any trade secrets of 35 any party.

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NEW SECTION. Sec. 7. If any provision of this act or its application to any person or circumstance is held invalid, the remainder of the act or the application of the provision to other persons or circumstances is not affected.

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